

1002000100

ICX-500

Intelligent Communication Gateway with HD Voice



AlphaCom



UL Certified Intercom



HD Voice



Created: 27.02.2019, updated: 17.12.2020

page 1/10

DESCRIPTION

- ICX-500 Intelligent Communication Gateway
- Made to provide critical communication in any environment
- Supports 552 IP stations
- Environmentally friendly and energy saving max. 15 W
- Global networking and integration
- Dual software images for system robustness and low downtime during software upgrades
- · Secure boot, hardware Root of Trust RoT
- SD Card based software recovery
- Fully compatible with legacy AlphaCom system
- Large memory supports future feature expansion and new services
- Memory extension via SD card and USB
- High quality professional PA broadcasting and messaging services
- · Security voice guidance for public safety and building security
- Auto-attendant functionality (Automatic voice supported switchboard)
- Voice supported call guidance
- Slim and compact
- 1U rack integration
- Fanless design
- Robust powder painted die-cast aluminium housing
- Vibration proof
- Closed ingress protected housing
- Flexible mounting system

The ICX-500 Intelligent Communication Gateway connects people, devices, and systems at unprecedented levels of manageability, scalability, robustness, and interoperability.

ICX-500 will provide your site with all your communication needs as it is easy to extend in functionality and system size, and is designed to be future-proof. The system can be tailored to support applications of almost unlimited specificity and complexity.

Vingtor-Stentofon's ICX (Intelligent Communications X) implies the deployment of VoIP applications required in critical situations. ICX-500 provides carrier-class system availability and protects resources in an IP environment by using embedded security mechanisms.

The main security mechanisms used are hardware Root of Trust, software integrity check (SHA256), restricted management access, separate management interface, and internal firewall.

Created: 27.02.2019, updated: 17.12.2020

page 2/10

SPECIFICATIONS

MECHANICAL & ENVIRONMENTAL

| Dimensions (WxHxD) | 162 x 44.5 x 200 mm / 6.38 x 1.75 x 7.87 inches |
|--------------------------|--|
| Weight | 1 kg / 2.2 lbs |
| Power | Nominal 24VDC - 48VDC, 15 W (min/max: 20VDC-63VDC) |
| Mounting | Wallmount or 19" rack |
| Processor subsystem | NXP LS1043 |
| Storage subsystem | Solid state (1048 MB Flash). MicroSD, USB |
| Temperature Range | -15°C to +55°C |
| Relative Humidity | 95% |
| FEATURES | |
| Memory | 1048 MB SDRAM, 1048 MB NAND Flash, 128 MB NOR Flash |
| Subscriber Capacity | 552 intercom stations per server |
| Busy Hour Call | 60 000 BHCA |
| IP Telephones | 552 IP telephones per server |
| Software Integrity Check | SHA256 |
| IP Priority | DiffServ, IP TOS |
| IP Security | Hardware root of trust, SSH, HTTPS, firewall |
| SIP | RFC 3261, SIP INFO, RE-Invite. RFC 2833, RFC 4733, |
| VolP Internal Networking | 64 channels |
| VoIP External Networking | 64 channels |
| ISDN Trunk | ISDN PRI (30 channels); VoIP external networking + gateway |
| Analog Trunk | FXO (4 & 8 channels); VoIP external networking + gateway |
| GSM Trunk | Quad band GSM; VoIP external networking + gateway |
| Other | Vingtor-Stentofon Data scripting engine (EDIO) |
| Configuration | AlphaPro over IP, Web |
| Monitoring and Logging | SNMP trap, SNMP MIB, syslog, Web, e-mail, SqLite |
| SW Upgrade | System recovery upgrade via SD-card, Web, Automatic upgrade of IP station |
| VolP Audio | HD Audio - 16 kHz (background music, see additional information on the Zenitel wiki), HD Voice - G.722 (7 KHz) Telephone Audio - G.711 (3.4 KHz) |
| Open Duplex Conference | 20 open duplex conferences can be configured. A maximum of 16 subscribers can participate in 1 conference but maximum 64 subscribers can participate divided over multiple channels simultaneously. |
| Push-to-Talk Conference | 50 conference channels. Unlimited number of participants. Priority features |
| Group Call | 250 groups. Unlimited number of participants. Priority features |
| Call Modes | Open mode. Ringing mode. Call request mode. Priority features |
| Audio Messaging | PA broadcasting. Auto-attendant, Voice guidance (doors, elevators), Security voice response |
| Compliance | CE, FCC Part 15 |
| Certifications | IEC/UL62368-1, EN61000-6-X, EN60945, EN 50121-4; In order to comply with UL safety requirements, the unit has to be supplied by a power supply specified as a Limited Power Source (LPS) or PS2 (cased on IEC/UL 62368-1 definition) or NEC Class 2 source of supply |
| | |

Created: 27.02.2019, updated: 17.12.2020

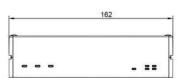
page 3/10

TECHNICAL DIMENSIONS

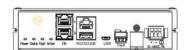
201

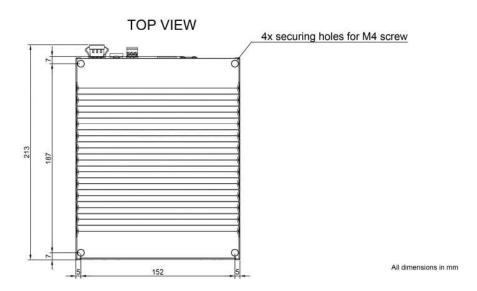
SIDE VIEW

FRONT VIEW

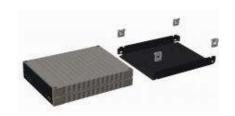


REAR VIEW





ACCESSORIES





IA-MB1Item Number: 1002500020

IA-RS1 Item Number: 1002500010

IPS-AC1
Item Number: 1002510000

USED WITH



1002600000 ICX-ALPHACOM CORE

100260xxxx ICX-ALPHACOM LICENSES

Created: 27.02.2019, updated: 17.12.2020

page 4/10

www.zenitel.com

info@zenitel.com

Zenitel and its subsidiaries assume no responsibility for any errors that may appear in this publication, or for damages arising from the information therein. Vingtor-Stentofon products are developed and marketed by Zenitel. The company's Quality Assurance System is certified to meet the requirements in NS-EN ISO 9001. Zenitel reserves the right to modify designs and after specifications without notice.



1002600300 ILS-SC

IP Station License for SoftClient

100260210x ILI-SIP2 / ILI-SIP4 / ILI-SIP8

SIP Trunking License

100260220x ILI-REC(2-512)

Active Recording Interface License

100260230x ILI-API64 / ILI-API512

API License

100260200x ILI-AN2 / ILI-AN8

Created: 27.02.2019, updated: 17.12.2020

page 5/10





1002604000/1002604100 ILF-M-BAS / ILF-M-ENH / ILF-M-EXT

Audio Messaging License



1008111010

TCIS-1
IP and SIP Intercom



1008111020

TCIS-2
IP and SIP Intercom



1008111030

TCIS-3
IP and SIP Intercom

1008111040

TCIS-4
IP and SIP Intercom

Created: 27.02.2019, updated: 17.12.2020

page 6/10









1008111060 TCIS-6 IP and SIP Intercom



1008115020 TCIV-2

Vandal Resistant VoIP Video Intercom



1008115030 TCIV-3

IP and SIP Video Intercom

1008115050 TCIV-5

Created: 27.02.2019, updated: 17.12.2020

page 7/10





1008115060 TCIV-6

IP and SIP Video Intercom



1023200033 ECPIR-3P

Exigo Access Panel / Turbine Intercom



1490001010

ITSV-1

IP Touch Station with Video



1008116010

TMIS-1

Turbine Mini Intercom

1008116020 TMIS-2

Created: 27.02.2019, updated: 17.12.2020

page 8/10





1008031000

CRM-V

IP Flush Master Station



1008122010

TFIE-1

IP and SIP Intercom



1008122020

TFIE-2

IP and SIP Intercom



1008122060 TFIE-6

IP and SIP Intercom

1008123010 TFIX-1

Created: 27.02.2019, updated: 17.12.2020

page 9/10





1008123020 TFIX-2

Ex IP Intercom Station



1008123030 TFIX-3

Ex IP Intercom Station



1002600100 ILS-IC

IP Station License



1002600700 ILS-SIP

SIP Station License

Created: 27.02.2019, updated: 17.12.2020

page 10/10